



SES102

Machines that reflect us

Building generative AI responsibly

Tanvi Singhal

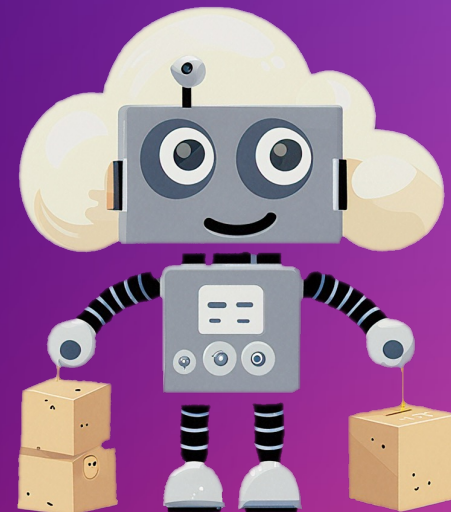
Data Scientist

Daniela Dorneanu

Manager Data and AI/ML

Aamna Najmi

Senior Data Scientist



Why Responsible AI is important?

Example

Prompt: Nurse in a Hospital.



What if you ask differently?

Prompt: Prompt : "Nurse in a Hospital without any indicators of gender identity."



Why bias matters?

Medical Bias

ESC
European Society of Cardiology

European Society of Cardiology > The ESC > ESC

ESC Press Office

NIH National Library of Medicine
National Center for Biotechnology Information

PubMed®

guardian

Feature | **Womens Cardiovascular Health** | June 27, 2022 | By Jennifer Jones-McMeans, Ph.D., DVP

Closing the Gap in Healthcare by Addressing Gender Bias

Achieving greater gender equity in healthcare is about making systemic changes on a comprehensive scale



> Acad Emerg Med. 2008 May;15(5):414

Gender disparity in an emergency department: abdominal pain



* Article from Diagnostic and Interventional

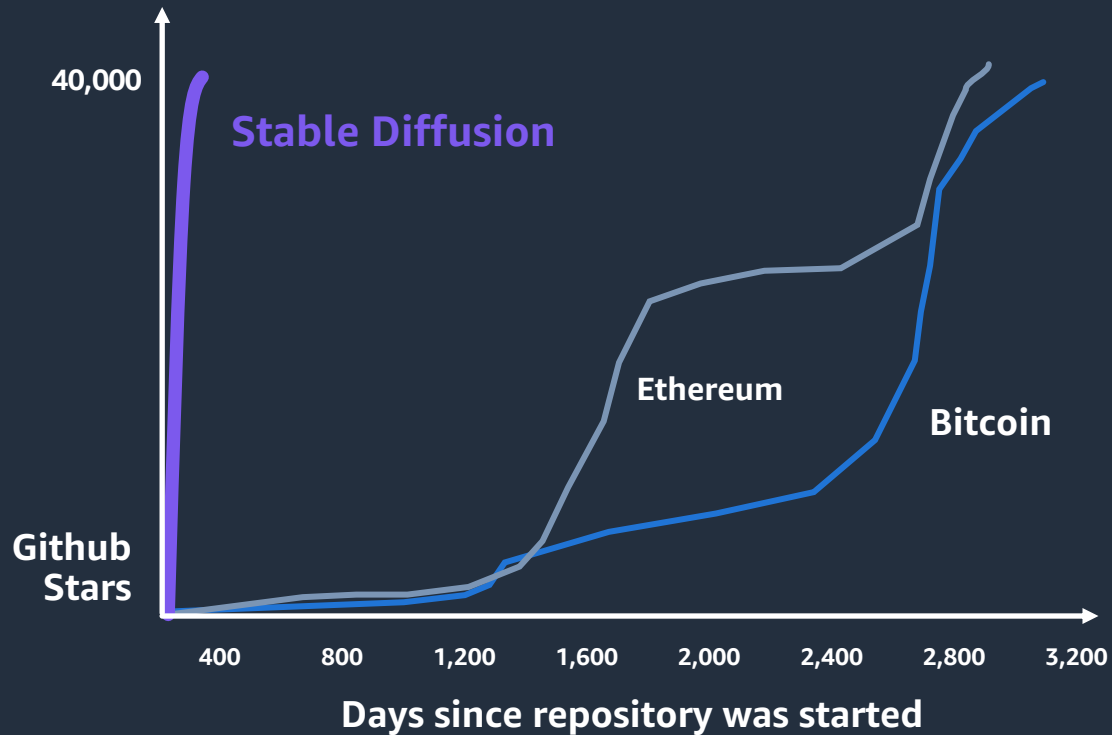
NIH National Institutes of Health (NIH) 98K subscribers

Subscribe

Generative AI is the fastest growing trend in AI

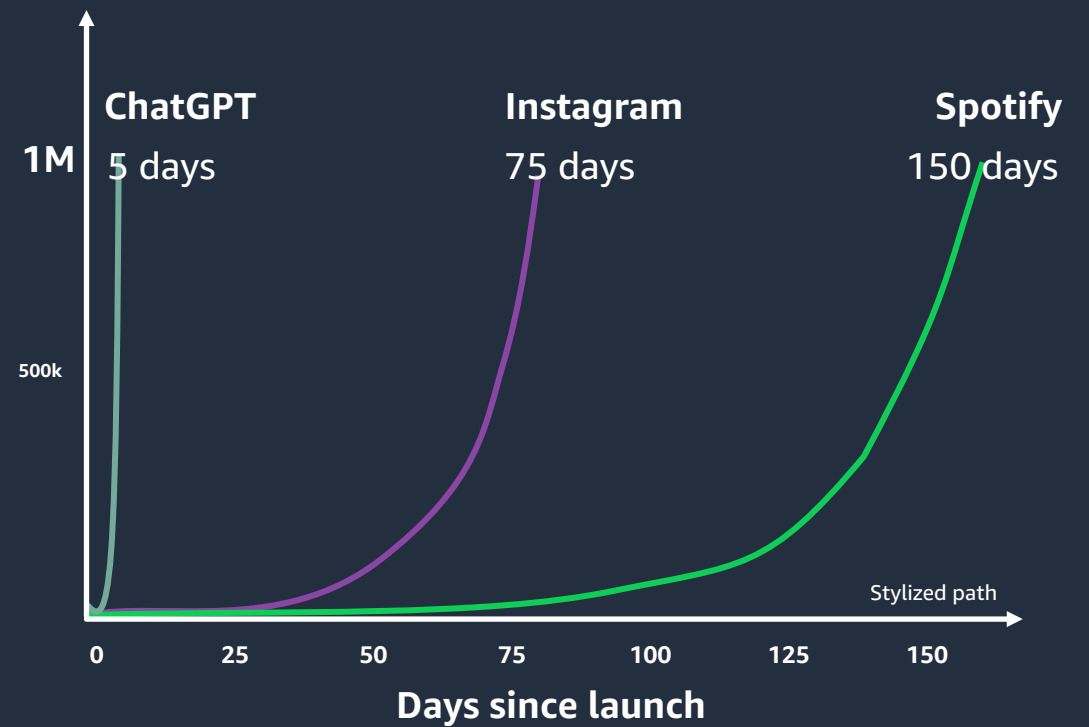
Developer adoption

Stable Diffusion accumulated 40k stars on GitHub in its first 90 days



Consumer adoption

Generative AI chatbot reached the 1 million users mark in 5 days



What is the mental model to build AI responsibly?

Why

1

Know risks and challenges

4 Risks

2

3

Emerging risks and challenges with generative AI



Hallucinations

assertions or claims that sound plausible but are verifiably incorrect.



Toxicity & safety

generate offensive, disturbing, inappropriate content



Intellectual property



Data privacy

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Memorize and use the responsible AI tenets

8 Tenets

3

Responsible AI Considerations

Governance

Incorporating best practices into the AI supply chain, including providers and deployers

Safety

Preventing harmful system output and misuse

Privacy & Security

Appropriately obtaining, using and protecting data and models

Fairness

Considering impacts on different groups of stakeholders

Veracity & Robustness

Achieving correct system outputs, even with unexpected or adversarial inputs

Explainability

Understanding and evaluating system outputs

Transparency

Enabling stakeholders to make informed choices about their engagement with an AI system

Controllability

Having mechanisms to monitor and steer AI system behavior

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Apply Mitigation techniques

Technical approaches

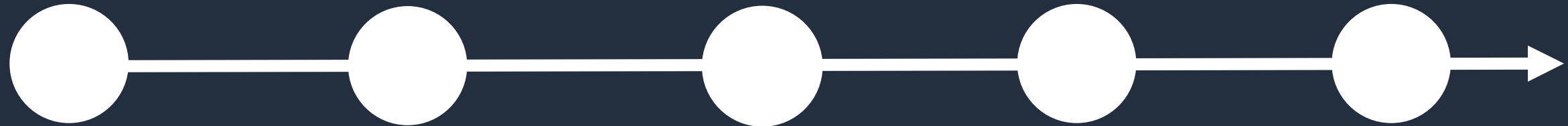
The ML Lifecycle



Where to consider responsible AI in ML Lifecycle?



Join at
[menti.com](https://www.menti.com)
and use code
17097561



**Business
Problem**

**Pre -
Processing**

**Model
Training**

**Post
Processing**

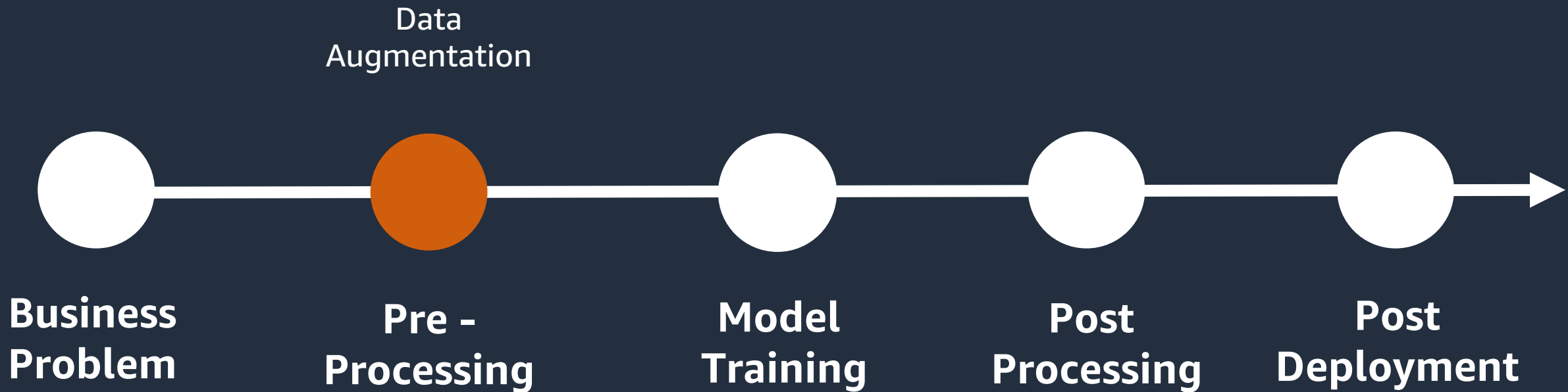
**Post
Deployment**



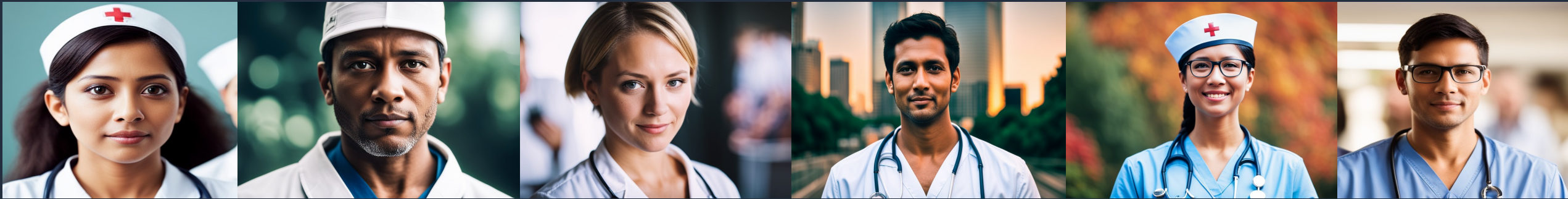
Where to consider responsible AI in ML Lifecycle?



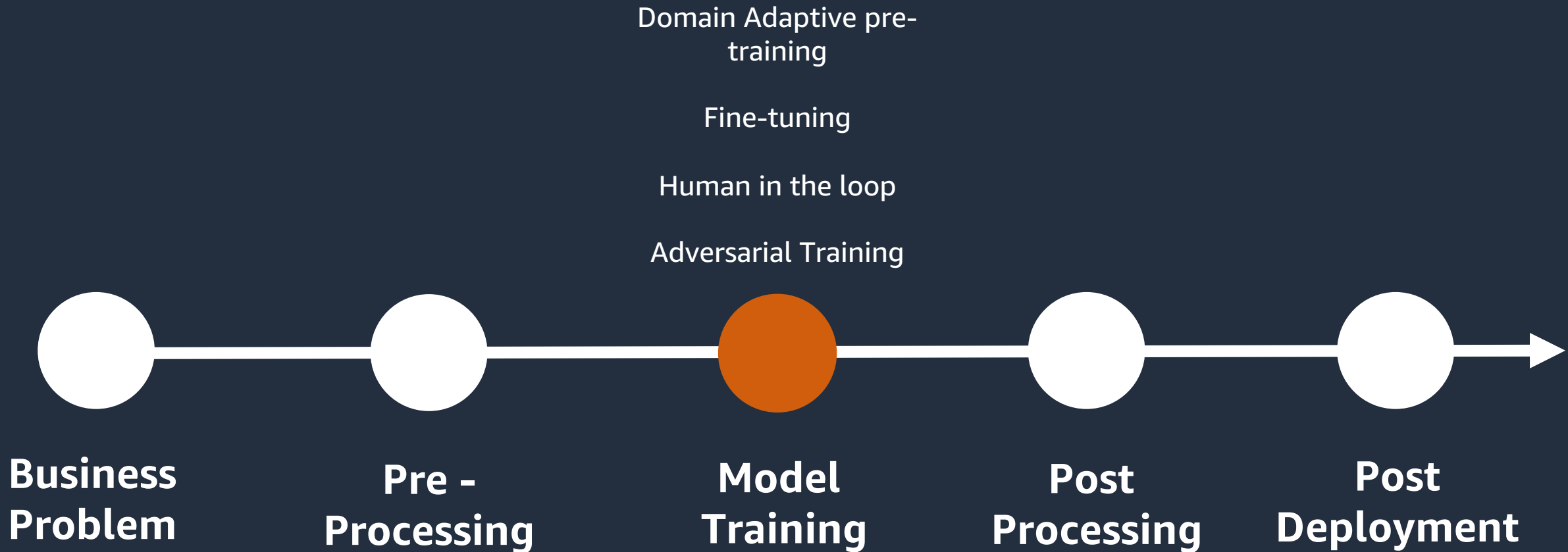
Where to consider responsible AI in ML Lifecycle?



Data that represents all of us



Where to consider responsible AI in ML Lifecycle?

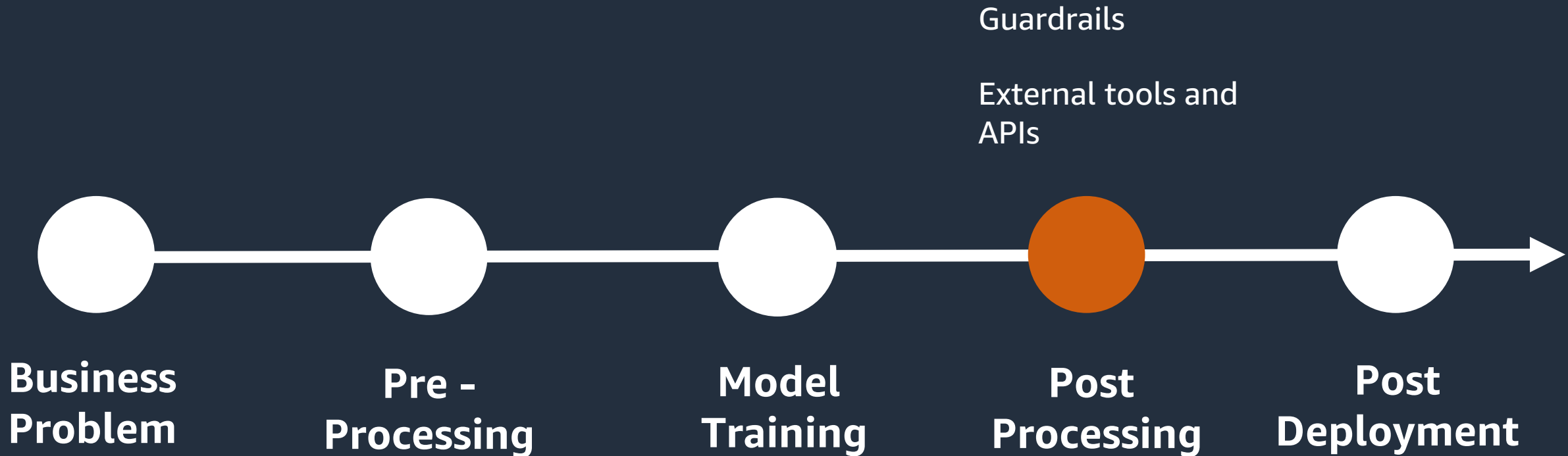




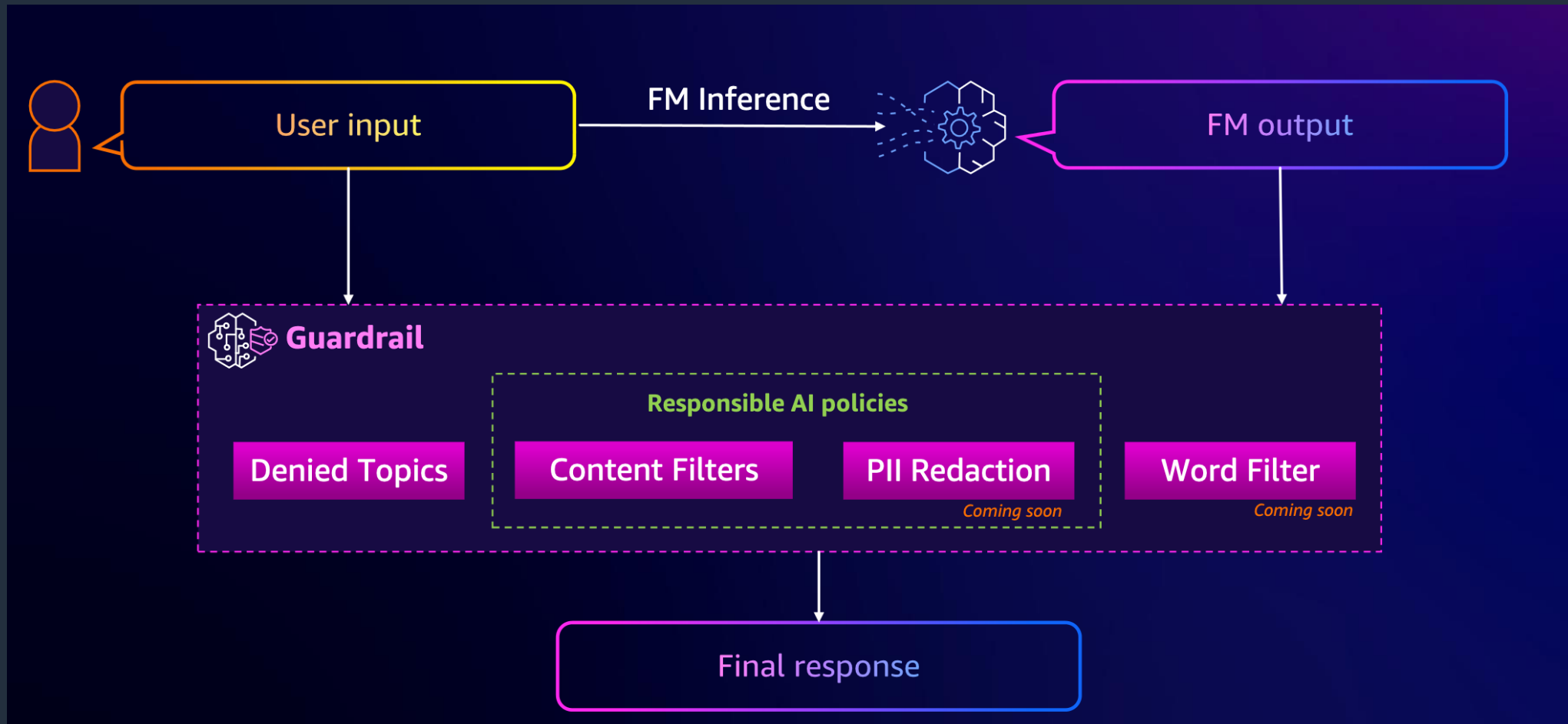
Building ML workloads is like pizza making



Where to consider responsible AI in ML Lifecycle?

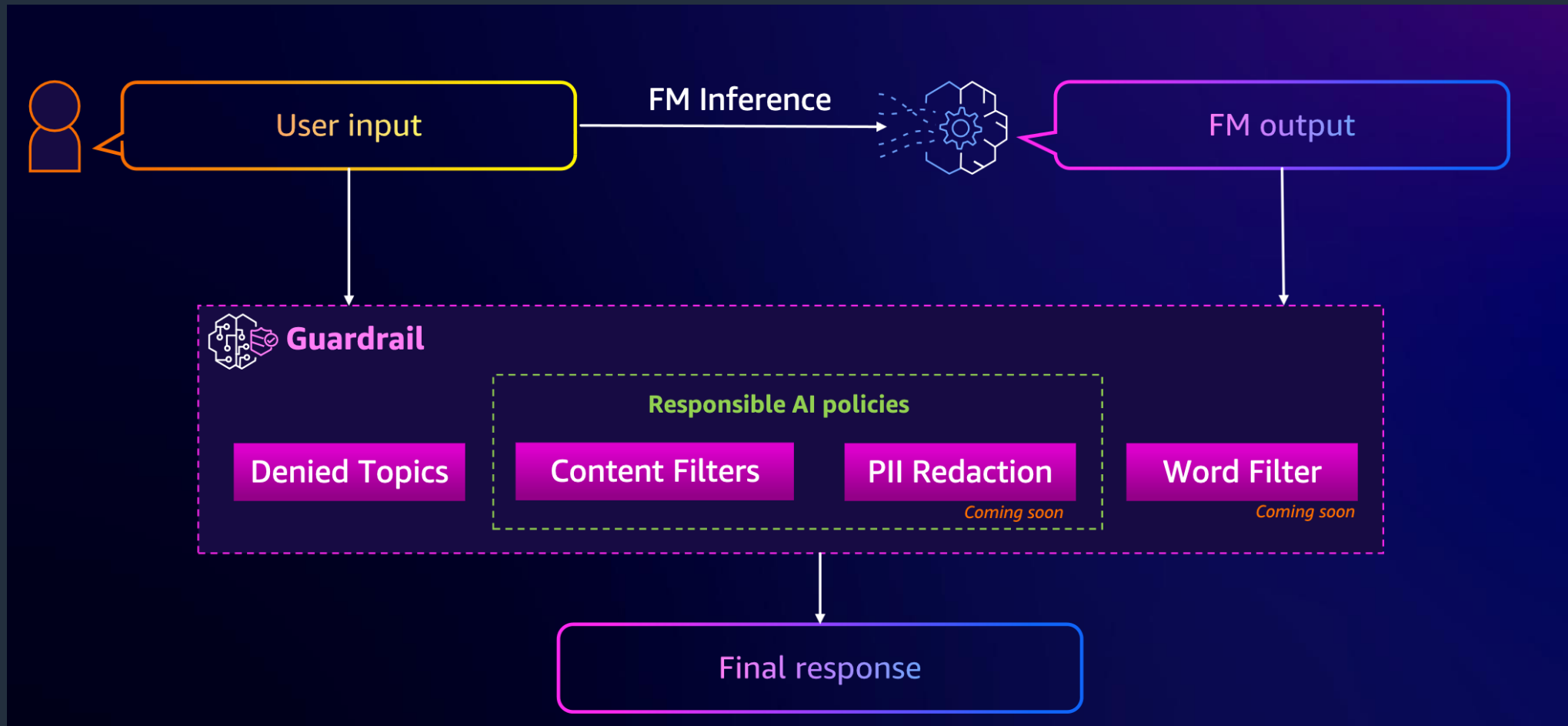


Guardrails in action

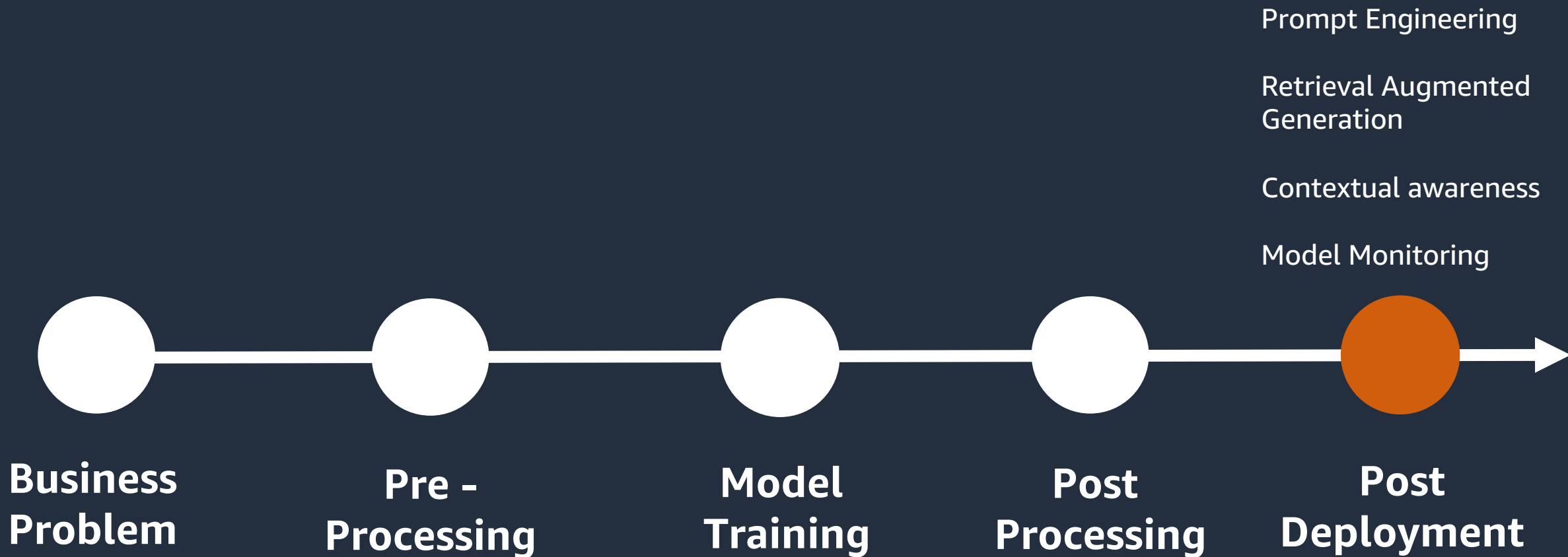


Guardrails in action

Guardrails will ensure you won't ever have pineapple on your pizza



Where to consider responsible AI in ML Lifecycle?



Model Post-Processing with Prompt Engineering

Text-to-Image Disambiguation (TIED) Framework - *Aims to disambiguate the prompts given to the text-to-image generative models by soliciting clarifications from the end user* - Mehrabi et al 2023

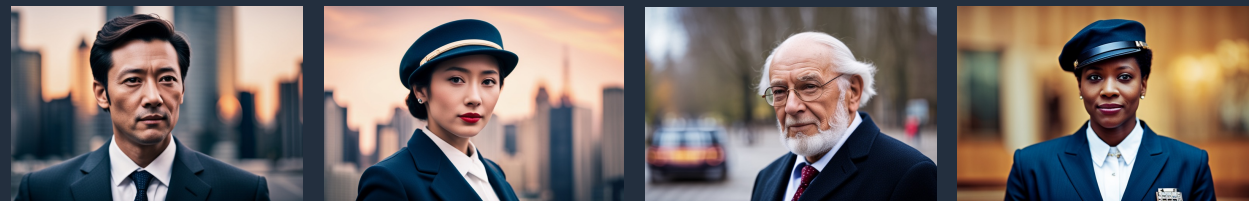
Ambiguous

Prompt: An image of a diplomat.



Disambiguous

Prompt: An image of a diplomat. The diplomat X.



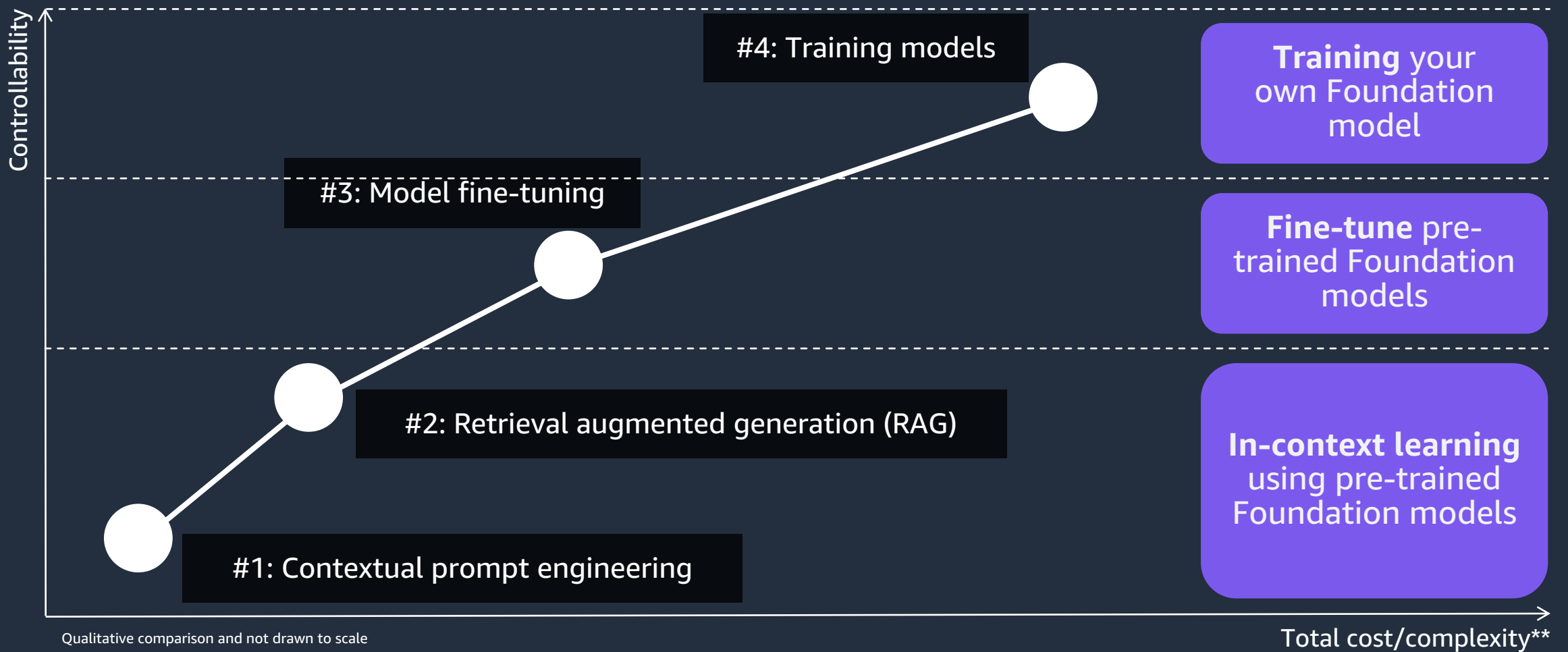
X= is a male

X= is a female

X= is an old man

X= is a female
with dark skin
color.

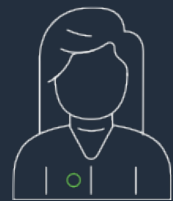
Generative AI model implementation patterns



** Total cost/complexity of model preparation, inference, Data management



Customer Stories



Pet Owner

"Recommend me a product for my pet"



The recommended product is XYZ and it was picked because



Amazon Bedrock



Prompt Engineering with user profile as context



Knowledge Base using the product catalog



Parameter Tuning



Guardrails

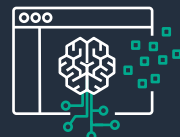


On-Call Sales Agent

What is Mallorca Policy in HDI?



X's Carefree vacation with the Mallorca policy [...]



Chatbot powered by LLM on Amazon Bedrock



Prompt Engineering and context awareness



Knowledge Base using the policy documents



Parameter Tuning

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Memorize and use the responsible AI tenets

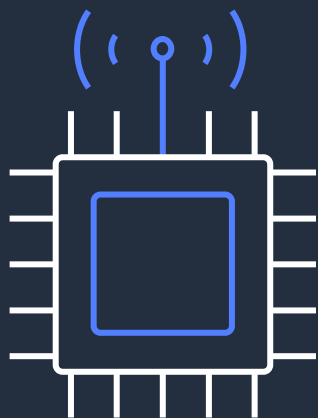
8 Tenets

3

Apply Mitigation techniques

Strategic Approaches

Making the shift

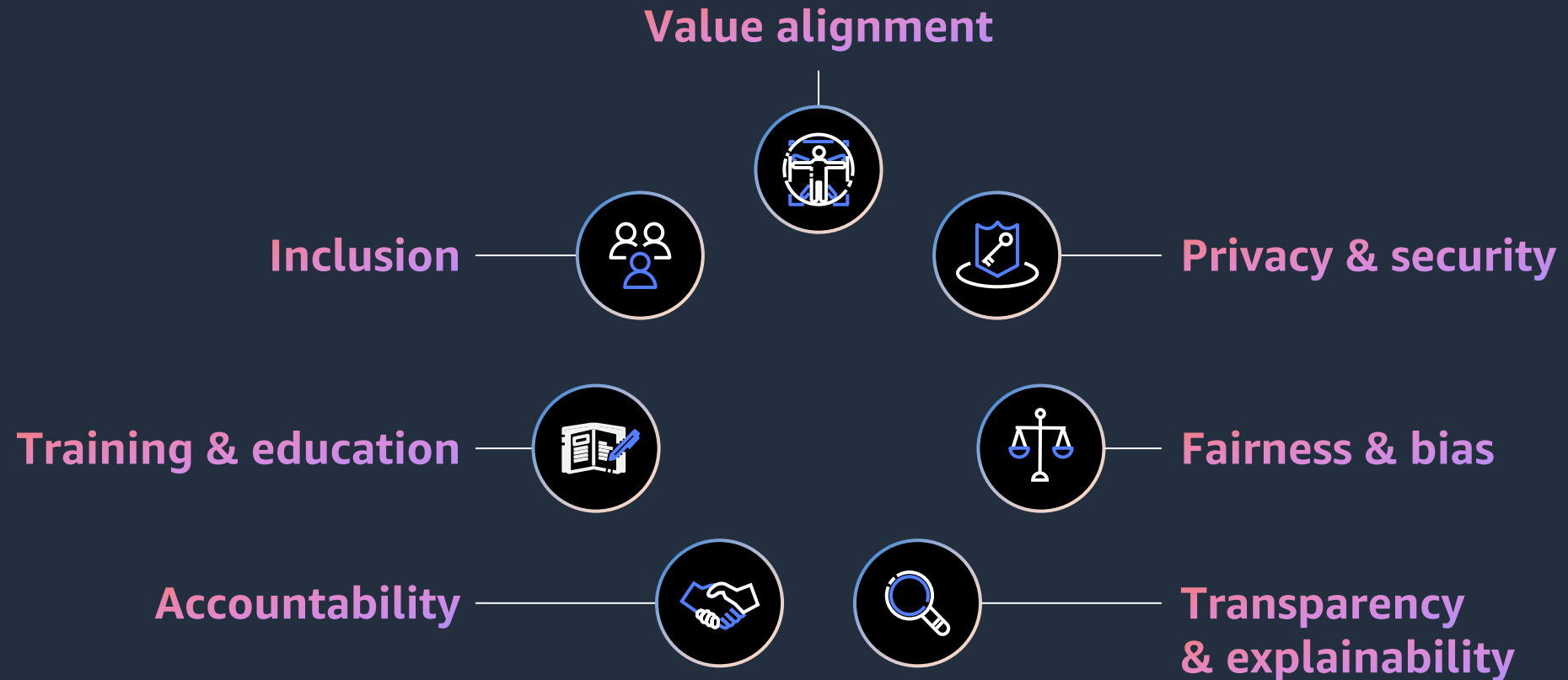


Technology



Organizational

Strategic Approach



Services and features to help build responsibly



Accountability

Amazon Augmented AI (A2I)

Amazon SageMaker
ML Lineage Tracking

Amazon SageMaker
Experiments



Privacy & security

Amazon Macie

AWS Lake Formation

Amazon CodeWhisperer

AWS Glue DataBrew

AWS security/identity services



Bias & fairness

Amazon SageMaker Clarify

Amazon SageMaker
Model Monitor

Amazon SageMaker
Data Wrangler

Amazon SageMaker Autopilot

Amazon Augmented AI (A2I)



Explainability

Amazon SageMaker Clarify

Amazon SageMaker
Model Monitor

Amazon SageMaker
Model Registry

Amazon SageMaker
ML Lineage Tracking



Recap

Why

1

Know risks and challenges

4 Risks

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Apply Mitigation techniques

2 approaches

Call to Action

Read about
Responsible AI
from specialists.



Watch free, public
course on fairness
criteria and bias
mitigation in the ML
lifecycle.



Take the next steps
in your responsible
AI journey

Contact us for
your
complimentary
assessment:
<https://aws.amazon.com/responsible-ai>

How would **you** mitigate risks in AI and beyond?

Let's generate our vocabulary (1-3 words)



or

Join at
menti.com

and use code
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Thank you!

<https://pulse.aws/survey/SCDDHVUH>

